

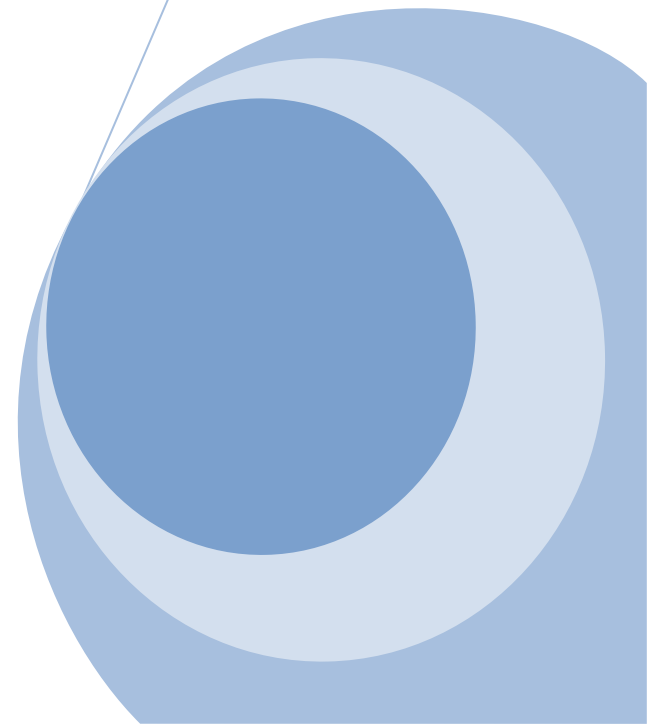


# MSC Malaysia Capability Development 2009

An Oasis of Achievements

PAC Total Solutions Sdn Bhd  
December 2008

*Sales & Marketing Division*



## An Oasis of Achievements

### Introduction

KUALA LUMPUR: Companies equipped with global standard certifications will be in a better position to conduct businesses locally and overseas, particularly at a time when the world is staring at the current global financial crisis. Chief Executive Officer of Multimedia Development Corporation (MDeC) Dato' Badlisham Ghazali said having standard global certifications will set these companies apart as certifications will enhance the brand of the companies.

"MSC Malaysia Capability Development Program (CDP) was launched in 2004 and so far over 120 companies have earned global standards certification. MDeC is now seeing a trend where companies that have already achieved a certification are now pursuing certification in other areas. This is driven by their experience of the benefits of certification".

"It is not a coincidence that in 2007 MSC Malaysia Status companies that had participated in CDP programs achieved an export growth of 79.18 percent, which is more than three times the 23.40 percent export growth of all MSC Malaysia Status companies for that year," said Badlisham.

He added, the Software Engineering Institute (SEI) report in June, ranked Malaysia first in South East Asia and 14th in the world for the number of CMMI rated companies in the country. Since 2004, CDP has assisted more than 50 MSC Malaysia Status companies earn their Capability Maturity Model Integration (CMMI) Maturity Rating — 5 of which achieved CMMI Maturity Level 5. Badlisham said the certification not only helped the participating companies in terms of upgrading its skills and competency but also sets them apart from the others in terms of buyers' confidence on their products or services.

"Global standard certification will certainly give these companies the edge when venturing into the global arena," Badlisham said, adding MSC Malaysia Status companies, especially, should take advantage of the CDP which assisted them in terms of reducing their cost to get the certifications.

CDP is a key initiative of MSC Malaysia designed to help ICT companies and individuals to maximize their potentials by adopting global good practices, process improvements and professional certifications. To date, more than 1,000 companies have benefited from these program which offer awareness dialogues, workshops and incentives to adopt global standards.

This year, 14 MSC Malaysia Status companies were awarded a CMMI Maturity Rating; 19 companies earned certification in software testing; four companies achieved the ISO 27001 certification, an Information Security Management Standard; and five companies earned ISO 9001 certification, a Quality Management Standard. Four more MSC Malaysia Status companies were honored for sending their personnel to earn individual professional certification through the MSC Malaysia CDP Professional Development program (CDP PD).

These companies were celebrated at a gala dinner held last week at Hotel Imperial, Kuala Lumpur and representatives from the companies received letters of recognition from the guest of honor Deputy Minister of Science Technology and Innovation Fadillah Yusof.

Elaborating further, MDeC Vice-President of Capacity Development Division Ng Wan Peng said more than 300 ICT professionals have benefited from CDP PD.

“This is a particular noteworthy achievement because CDP PD only began 5 months ago. MDec also introduced four new programs which are the CDP Marketing, CDP Leadership, CDP Innovation and CDP Strategy,” said Ng. “To enhance the participation in the programs, CDP also formed strategic partnerships with many other organizations like Cisco, CIMA, SEI, PMI, CIMA, MNCC, CIM, itSMF Malaysia, PIKOM, CyberSecurity Malaysia and many relevant government agencies,” she added.

“In 2009, CDP will introduce new programs especially in the area of management competencies and the number of individual professional certifications available through CDP PD will be extended via more partnerships,” said Dr. Karl Ng, Head of Capability Development Department. CDP not only assists companies achieve certifications. Participating organizations also enjoy additional benefits from monthly dialogues, seminars, clinics and workshops developed to gear them up to achieve certifications and later ensure business continuity. Upon completion, the successful program participants are partly reimbursed from the total project cost.

CDP presently offers 11 organizational development programs and CDP PD. These programs are designed to address the 3Ps — Process Improvement, Product Quality and People Development — among MSC Malaysia Status companies through the focus areas of software process improvement, software testing, information security, IT service management, project management and improving the skills and knowledge of ICT professionals in Malaysia.

## Achievement Event

In a span of just 4 years, the MSC Malaysia Capability Development Programs implemented by MDeC have successfully assisted more than 120 local MSC Malaysia status organizations in achieving global certifications.

Many of these organizations today have become truly competitive and are successfully tapping into international markets, delivering services at par with global standards.

As a mark of recognition to these local MSC Malaysia status companies that have overcome numerous challenges and succeeded in achieving global standards, an achievement event is organized to honor their success.

This year, MDeC wish to also acknowledge MSC Malaysia status organizations that have achieved global standards on their own. Collectively these organizations have contributed in putting Malaysia as one of the preferred ICT Hub of the region.

The MSC Malaysia Capability Development Achievement Event was conducted for the first time on 15 December 2006.

## PAC Total Solutions Achievement

It is with great pride that we, PAC Total Solutions (PTS) has been awarded the Certification of Achievement for the completion of MSC Malaysia Capability Development Program Software Testing (CDP Software Testing) 2008.

As of to-date, there is about a total of 2,225 companies granted the MSC Malaysia Status (*source: <http://www.mscomalaysia.my/topic/Company+Directory>*). Out of the total, only 45 companies were receiving the certification of achievement for the year 2008. Besides PTS, some of the other recipients are Heitech Padu, Infopro, Kompakar, DHL, Motorola and PowerComp.

On top of that, we would like to congratulate and thank you our staffs who have attended the session in preparing the company to achieve this result:

1. Mohd. Zaidi Bin Husin
2. Tan Kar Wai

Nevertheless, we would like to express our heartiest thank you to the organizer MDeC for bestowing this honor upon us and their efforts in putting up a successful and memorable event for the night.

## Photo Gallery





## Recipient 2008



### CDP QMS Recipients Year 2008

1. Extol MSC Berhad
2. Genting Information Knowledge Enterprise Sdn Bhd
3. KDU College Sdn Bhd
4. RL Dynamic Engineering Sdn Bhd



### CDP Software Testing Recipients Year 2008

1. BriteSoft Solutions (M) Sdn Bhd
2. Chronos Process Integration Sdn Bhd
3. Cuscapi Innovation Lab Sdn Bhd  
(formerly known as Transight Technologies Sdn Bhd)
4. Datacom Southeast Asia (M) Sdn Bhd
5. Efficient SoftTech Sdn Bhd
6. Extol MSC Berhad
7. Genting Information Knowledge Enterprise Sdn Bhd
8. Heitech Padu Berhad
9. I-XEON MSC Sdn Bhd
10. JG Games (M) Sdn Bhd
11. MediaCliQ Sdn Bhd
12. MYOB Asia Sdn Bhd
13. PAC Total Solutions Sdn Bhd
14. Paradigm Systems Berhad
15. Pentamaster Information Technology Berhad  
(formerly known as NDT Software Consulting Services)
16. Plant Essence Marketing (M) Sdn Bhd
17. Profdoc Sdn Bhd
18. Theta Service Partner Sdn Bhd
19. Telekom Smart School Sdn Bhd / TM Smart School Sdn Bhd



### CDP Professional Development Recipients Year 2008

1. Datacom South East Asia (M) Sdn Bhd
2. Getronics Technology Sdn Bhd
3. Mexter MSC Sdn Bhd
4. MYOB Asia Sdn Bhd



### CDP ISMS Recipients Year 2008

1. EXCARD Sdn. Bhd.
2. Genting Information Knowledge Enterprise Sdn Bhd
3. Kompakar eBiz MSC Sdn Bhd
4. Kompakar eHealth MSC Sdn Bhd



### CDP CMMI Recipients Year 2008

1. Authentic Venture Sdn Bhd
2. CBS MSC Sdn Bhd  
(formerly known as Netgen Sdn Bhd)
3. CMG Online Sdn Bhd
4. DHL IT Services APAC
5. Edaran Komputer Sdn Bhd
6. Generti Biosystem Sdn Bhd
7. iGene Sdn Bhd
8. Infopro Solution Sdn Bhd
9. Infovalley Life Sciences Sdn Bhd
10. InterTAC (M) Sdn Bhd
11. Motorola Multimedia Sdn Bhd
12. Panasonic R&D Center Malaysia Sdn Bhd
13. PowerComp Software Sdn Bhd
14. Telekom Applied Business Sdn Bhd

## Certificate of Achievement



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